



Personify Health is dedicated to simplifying your healthcare management

Dear Plan Participant,

As your health benefits administrator, Personify Health is committed to providing you with the right tools to easily navigate your health plan. Enclosed you will find your new health plan ID card(s).

Forget your ID cards? No problem.

You can easily access digital versions of your ID cards at any time with our mobile app. Just scan the QR code to the right or search for "HCOOnline" in the Apple App Store or Google Play.

You can also access them by setting up your account at the website on your ID card.

Present your cards to healthcare providers at the time services are received.

Questions?

Please call Member Services at the number on your ID card. We're happy to assist!

Please Note: This identification card is not a guarantee of coverage or a commitment to pay benefits. Benefits are subject to patient eligibility, and are based upon all plan provisions in effect the time that services are received.

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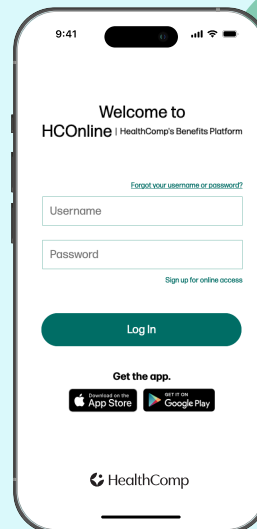
Here are just a few things you can do with Personify Health:

- Make sense of your benefits
- Find in-network doctors & schedule appt.
- Understand how claims are processed
- Free access to a licensed clinical team
- Get connected to the right programs at the right time



Your Clinical Team

- Certified nurses
- Licensed dietitians
- Social workers
- Other clinical specialists



Download the HCOOnline app

