

FILE A HEALTH SCREENING CLAIM WITH CONFIDENCE



HEALTHY LIFESTYLES ARE REWARDED AT THE HARTFORD

Ensign Services, Inc. offers Critical Illness insurance coverage from The Hartford that includes a health screening benefit. You and each of your dependents are eligible to receive a health screening benefit per covered person for each year that you're enrolled in the plan and upon filing a claim.²

THE HARTFORD MAKES IT EASY TO FILE A CLAIM. JUST FOLLOW THESE STEPS:

▶ STEP 1

Review the list on the next page to determine if your health screening may be eligible for the benefit.

▶ STEP 2

Prepare to file your claim.¹ You'll need the following information:

- Name, address and the group policy number;
- Name of the health screening or test performed and the date completed; and
- Details of where the health screening was received and physician contact information (if applicable).

▶ STEP 3 - OVER THE PHONE

- File your claim by calling **866-547-4205**.
- Phones are open Monday through Friday, 8:00am – 6:00pm EST.

▶ STEP 3 - ONLINE

- Visit the Supplemental Insurance Claims Portal at **TheHartford.com/benefits/myclaim**.
- Register for access if you have not done so already. (Please note: We must have current eligibility from your benefits administrator for you and any dependents to be eligible to register on the portal.)
- Log in to the portal.
- Click on "Complete Your Claim Form Online" under the Quick Links section.
- Follow the prompts to complete and submit a Health Screening Benefit claim.

▶ NEXT STEPS

- Once the claim has been approved, the standard turnaround time for benefits to be paid is between 3-10 business days.³
- Standard mail times will apply (if applicable).

**TO FILE YOUR HEALTH
SCREENING CLAIM:**

CALL THIS NUMBER:

866-547-4205

Monday through Friday,
8:00am - 6:00pm EST

VISIT US ONLINE:

TheHartford.com/benefits/myclaim

(Submit a claim online or download
your health screening benefit
form here.)

YOU'LL NEED TO PROVIDE:

- Name, address and the group policy number.
- Name of the health screening or test performed and the date completed.
- Details of where the health screening was received and physician contact info (if applicable).

**MAIL OR FAX THE
DOCUMENTATION TO:**

THE HARTFORD
SUPPLEMENTAL INSURANCE
BENEFIT DEPARTMENT

P.O. Box 99906
Grapevine, TX 76099
Fax Number: 469-417-1952



(Snap a photo with a mobile device to capture information above.)

ELIGIBLE HEALTH SCREENINGS⁴

- Bone Marrow Testing
- CA15-e (cancer antigen 15-3 blood test for breast cancer)
- CA125 (cancer antigen 125 blood test for ovarian cancer)
- CEA (carcinoembryonic antigen blood test for colon cancer)
- Chest X-Ray
- Colonoscopy
- COVID-19 testing when performed by an appropriately licensed medical professional
- Flexible Sigmoidoscopy
- Hemoccult Stool Analysis
- Mammography (including breast ultrasound)
- Pap Smear (including ThinPrep Pap Test)
- PSA (prostate specific antigen blood test for prostate cancer)
Serum Protein Electrophoresis
- Biopsy for Skin Cancer
- Blood Test for Triglycerides
- HPV (Human Papillomavirus) Vaccination
- Lipid Panel (total cholesterol count)
- Doppler Screening for Carotids
- Doppler Screening for Peripheral Vascular Disease
- Thermography
- Echocardiogram
- Ultrasound Screening of the Abdominal Aorta for
Abdominal Aortic Aneurysms
- EKG
- Stress Test on Bike or Treadmill
- Fasting Blood Glucose Test
- Serum Cholesterol to determine level of HDL & LDL

Coverage availability varies by state. Not all tests are available in all states.

For additional information, call **866-547-4205**
Monday through Friday, **8:00am - 6:00pm EST.**



Business Insurance
Employee Benefits
Auto
Home

The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including underwriting company Hartford Life and Accident Insurance Company. Home Office is Hartford, CT. All benefits are subject to the terms and conditions of the policy. Policies underwritten by the underwriting company listed above detail exclusions, limitations, reduction of benefits and terms under which the policies may be continued in force or discontinued. © 2020 The Hartford.

¹ Claims must be submitted within 12 months of screening date.

² Each person must complete an eligible health screening. Benefit payment is once per year, per covered person.

³ Based on average claims turnaround time.

⁴ This document explains the typical Health Screening Benefits covered, but in no way changes or affects the policy as actually issued. For a full list of benefits covered, please refer to your company's policy booklet.

Critical Illness Form Series includes GBD-2600, GBD-2700, or state equivalent.